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Predicting Categorical Emotions by Jointly Learning Primary and Secondary Emotions Through Multitask Learning

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Introduction

Increasing interest in speech emotion recognition

Emotion recognition from speech

- Call centers
- Healthcare
- Education
- Entertainment
- Creating emotions aware human computer interaction





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Motivation



Interest in the recognition of discrete categories

Useful in human-human and human-computer interactions

Spontaneous human interactions are ambiguous

- The boundary between categories are not clear
- Difficult machine learning problem



Conventional machine



Emotion recognition



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Motivation: Annotation of Emotions

Spontaneous corpora

- Emotions are not predetermined during recording
- Need to be emotionally annotated
- Emotional labels often come from perceptual evaluations from multiple evaluators
 - Compensate for outlier and individual variations
- Aggregating annotators' votes (consensus label)
 - Majority vote







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Motivation: Annotation of Emotions

Evaluators often disagree on the perceived emotion

- Noise or information?
- Assigning a single emotion per sentence oversimplifies the subjectivity in emotion perception

More than one label can be relevant

Evaluator should identify as many emotions as they perceived

Concept of major emotion versus minor emotion [Devillers et al., 2005]



Expression of Emotion

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	🍰 edit element		
	Neutral state 🛛	Fear	
	Happiness 📃	Disgust	
	Sadness 🗌	Frustration	
an	Anger 📃	Excited	
	Surprise 📃	Other	
C Neutral		Comment <<	
	OK Cancel	play Defau	lts Clear

Mock subjective evaluation

◆Sample 1: [fru; ()] [ang; ()] [neu; ()]

M Angry	Sad	🗖 Нарру	Amused
F rustrated	Depressed	Surprise	
C Disgust	D isappointe	d 🗖 Excited	Confused

Annoyed Fear



We hypothesize that secondary emotions provide useful information, even to predict the dominant emotion



Related Work



Better use of emotional annotations collected from multiple raters

- Consider the disagreement between multiple annotators as measure of difficulty [Lotfian and Busso, 2018a]
- Soft label: instead of 1-hot ground truth [Fayek et al., 2016]
- Ensembles: Train multiple classifiers, aggregate outcomes [Lotfian and Busso, 2018b]

Multitask learning in emotion recognition

- Use of multiple emotional attributes (arousal, valence, dominance) [Parthasarathy and Busso, 2017]
- Gender and emotion [Ververidis 2004, Vogt 2006]
- Attributes and emotional classes [Xia & Liu, 2016]









Collection of audio recordings^[1] (Podcasts)

- Naturalness and the diversity of emotions
- Creative Commons copyright licenses
- Duration between 2.75s 11s
- Perceptive evaluation of emotional content

[1] Reza Lotfian and Carlos Busso, "Building naturalistic emotionally balanced speech corpus by retrieving emotional speech from existing podcast recordings," IEEE Transactions on Affective Computing



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Study uses version V1.1 (22,630 sentences – 39hrs,12min)

- Test: 7,181 sentences (50 speakers)
- Development: 2,614 (20 speakers)
- Train: 12,835 (rest of the speakers)

Evaluated through Amazon Mechanical Turk

At least 5 evaluations per sentence



videos	Reference Set	videos	Reference Set	videos
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Collect reference set



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Primary emotion

Is any of these emotions the primary emotion in the audio? If not, select **Other** and specify the emotion.

O Angry O Sad O Happy O Surprise O Fear O Disgust O Contempt O Neutral O Other Secondary emotion

Please pick all the emotional classes that you perceived in the audio(Include the primary emotions selected in previous question)

Angry	Sad	🗖 Нарру	C Amused	Neutral	10000 -	Distribution of primary emotions
Frustrated	Depressed	Surprise	Concerned		6000 -	
Disgust	Disappointe	ed 🗖 Excited	Confused		4000 - 2000 -	
Annoyed	G Fear	Contempt	Other		Othe	Angry Sad Happy ised Fear Disgust Meutral N.A. Surprised Fear Disgust Neutral N.A.

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Multitask Learning Network

Learning two different tasks

- Primary emotion
- Secondary emotion

Two shared layers

Primary emotion

- Eight class problem
- Softmax layer with cross-entropy function

Secondary emotion

- Find all the emotional categories that are relevant to the speaking turn
- Distance between true and predicted classes
- Kullback-Leibler divergence (KLD)

$$L_{ov} = (1 - \alpha) \times L_{primary} + \alpha \times L_{secondary}$$





Sigmoid

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88

Acoustic

features



Labels for Secondary Emotions



Vector for secondary emotions

- We remove primary class
- We remove the expanded list of emotions
 - Same 8 classes as primary emotion
- k is the average number of secondary emotions for sentence I
- A class is a secondary emotion if its votes are more than k
- Add primary emotion



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Experimental Results

Acoustic features

- eGeMAPS set [Eyben et al., 2016]
- 88 acoustic features

Hyperparameter optimization:

 Tradeoff between primary and secondary task in cost function (α)

Parameter optimization on development set

- More weight to secondary emotion
- F-score of primary emotion classification increases by including secondary emotion in training



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$$L_{ov} = (1 - \alpha) \times L_{primary} + \alpha \times L_{secondary}$$

Baselines





Soft label derived from primary emotion (Soft label PE) [Fayek et al.2016]







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Average cross-entropy loss on test set

- Use of auxiliary task helps reducing the crossentropy loss
- Considering secondary emotions lead to better generalization

	Cross-entropy Loss
Hard label PE	1.391
Soft label PE	1.350
MTL (PE+SE)	1.339



Results: Primary Emotions

Detecting primary emotion

- Human performance is only F1-score=38.9
 - Compare labels from one rater with consensus labels from rest of the raters
 - Difficult task (spontaneous speech)
- Chances performance is 12.5%
- Proposed approach achieves 2.3% absolute improvements (9.6% relative gain)

	Precision	Recall	F1-score
Hard label PE	23.1%	24.9%	24.4
Soft label PE	24.9%	25.8%	25.3*
MTL (PE+SE)	26.4%	26.1%	26.3**
Human performance	40.8%	37.2%	38.9

(*) approach outperforms the Hard-label PE baseline (**) approach outperforms other alternative methods



Results: Secondary emotions

Results on detecting secondary emotions

- MTL framework is optimized to maximize the classification performance of the primary task
- Binary classification tasks
 - Does the sentence convey the detected emotional class?
 - multiple emotions are possible
- Baseline: single-task learning that recognizes secondary emotions (*Hard label SE*)
- Proposed method outperforms baseline by 5.1%

Shared representation learned by MTL model is discriminative for both tasks

	Accuracy
Hard label SE	61.7%
MTL (PE+SE)	66.8%*

(*) approach outperforms the Hard-label SE baseline



Final Remarks



- Categorical emotions are more convenient but prototypical classes can be ambiguous
- Secondary emotion labels convey complementary and useful information that a classifier should leverage
- Multitask (Primary + Secondary emotion) improves the classification performance
 - Efficient framework to leverage annotation of secondary labels

Future directions

- Attribute based emotions (arousal-valence) as auxiliary task
- Investigate the optimum criteria to accept a class as a secondary emotion









Questions?

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